

# FREQUENTLY ASKED QUESTIONS

## about Venta Hygiene Additive and Venta Fragrances

### HOW DOES THE VENTA HYGIENE ADDITIVE WORK?

The Venta Hygiene Additive is a combination of specific active ingredients which ensure the hygienic operation of the Venta Airwasher over a long period of time. Hard lime scale deposits are prevented. The surface tension of the water is strongly reduced. This has the effect that the individual disks of the disk stack are wet evenly. Water does not drip off. The device can humidify and purify the air optimally.

### WHAT ARE THE COMPONENTS OF THE VENTA HYGIENE ADDITIVE?

The Venta Hygiene Additive consists of a combination of specific active ingredients and additives. The components originate from well-known chemical companies which are active in the field of water technology, water hygiene and water preparation. All additives contained in Venta Hygiene Additives are also applied in many other products in our field and have proven themselves verifiably for many years. Ingredients information: < 5 % cationic detergents, < 5 % phosphonates, preservatives (BIT/MIT).

### IS THE VENTA HYGIENE ADDITIVE BIODEGRADABLE?

The main ingredients in the Venta Hygiene Additive are biodegradable, which can be easily seen by the use within approx. 10 - 14 days. The other additives or their reaction products are substances which are not harmful to the environment as they already exist in nature. Therefore, when exchanging the water, the residual water can be disposed of, e.g. in the toilet.

### Test data for the contained cationic surfactant:

**OECD Confirmatory Test:** > 90%, Method: OECD 302 A

**Modified SCAS test:** > 99%, Test duration: 7 d,

**Method:** OECD 302 A

**CO<sub>2</sub> formation:** 95.5%, Easily biodegradable,

Test duration 28 (d), Method: OECD 301 B

### IS THE VENTA HYGIENE ADDITIVE HARMFUL?

In more than ten years of practice, the Venta Hygiene Additive has proven itself millions of times in the Venta Airwasher without ever having been notified of a critical incident or health hazard. On the contrary, many people plagued by pollen and house dust allergy use the Venta Airwasher all year round - even outside of the heating period.

### WHAT IS THE DOSAGE OF THE VENTA HYGIENE ADDITIVE?

The water in the Venta Airwasher should be changed every 10-14 days. Only when exchanging (not refilling) the water is a dosing unit added (dosage for unit type indicated on back of the bottle).

### DOES THE VENTA HYGIENE ADDITIVE HAVE A LABELLING REQUIREMENT?

In accordance with today's increasingly strict, statutory regulations, the products do not contain any substances which require special labelling. Even in compliance with the current hazardous substances ordinance, the Venta Hygiene Additive require no labelling. Of course it must - as with all household cleaning and care agents - be treated with care and kept away from children.

### HOW SHOULD THE VENTA HYGIENE ADDITIVE BE STORED?

The Venta Hygiene Additive should be stored in a cool, dry and dark place.

### WHAT IS THE SHELF LIFE OF THE VENTA HYGIENE ADDITIVE?

Shelf life: Unopened from the date of production for 30 months. After opening the bottle, the Venta Hygiene Additive should be used up within 12 months.

### DO THE SEDIMENTS ON THE UNIT BASE AND ON THE STACK OF DISKS HAVE ADVERSE EFFECTS ON THE FUNCTION OF THE AIRWASHER?

No. All residues in the base of the unit and on the stack of disks (white, green-yellowish or brownish deposits) do NOT have adverse effects on the function of the Venta Airwasher. By adding the Venta Hygiene Additive, a 100% hygienic operation is guaranteed.

### WHAT IS THE SHELF LIFE OF THE VENTA FRAGRANCES?

If stored correctly - in a cool and dark place - the fragrance oils can be kept for several years.

### ARE THE VENTA FRAGRANCES CLASSIFIED AS HARMFUL TO HEALTH DUE TO THE WARNING NOTICES AND WARNING SYMBOLS ON THE LABELS?

No, the Venta Fragrances are not classified as harmful to health. They are made from 100% natural essential oils, which in turn contain a multitude of natural substances. The Venta Fragrance, as a finished product, is not classified as harmful to health according to statutory regulations, however certain properties of the respective substances must be considered separately. Accordingly, we classify our fragrances in compliance with the current labelling guide of the EU substance and preparation directive. Here, fields that go beyond the area of application of the fragrances (e.g. swallowing, skin contact, etc.) are considered, to ensure that the consumer can act accordingly and take precautions. The listed fragrances will result in no undesired reactions in the majority of consumers. Persons with allergies should check the fragrance ingredients as a precaution, to determine if these are an allergy trigger for them.